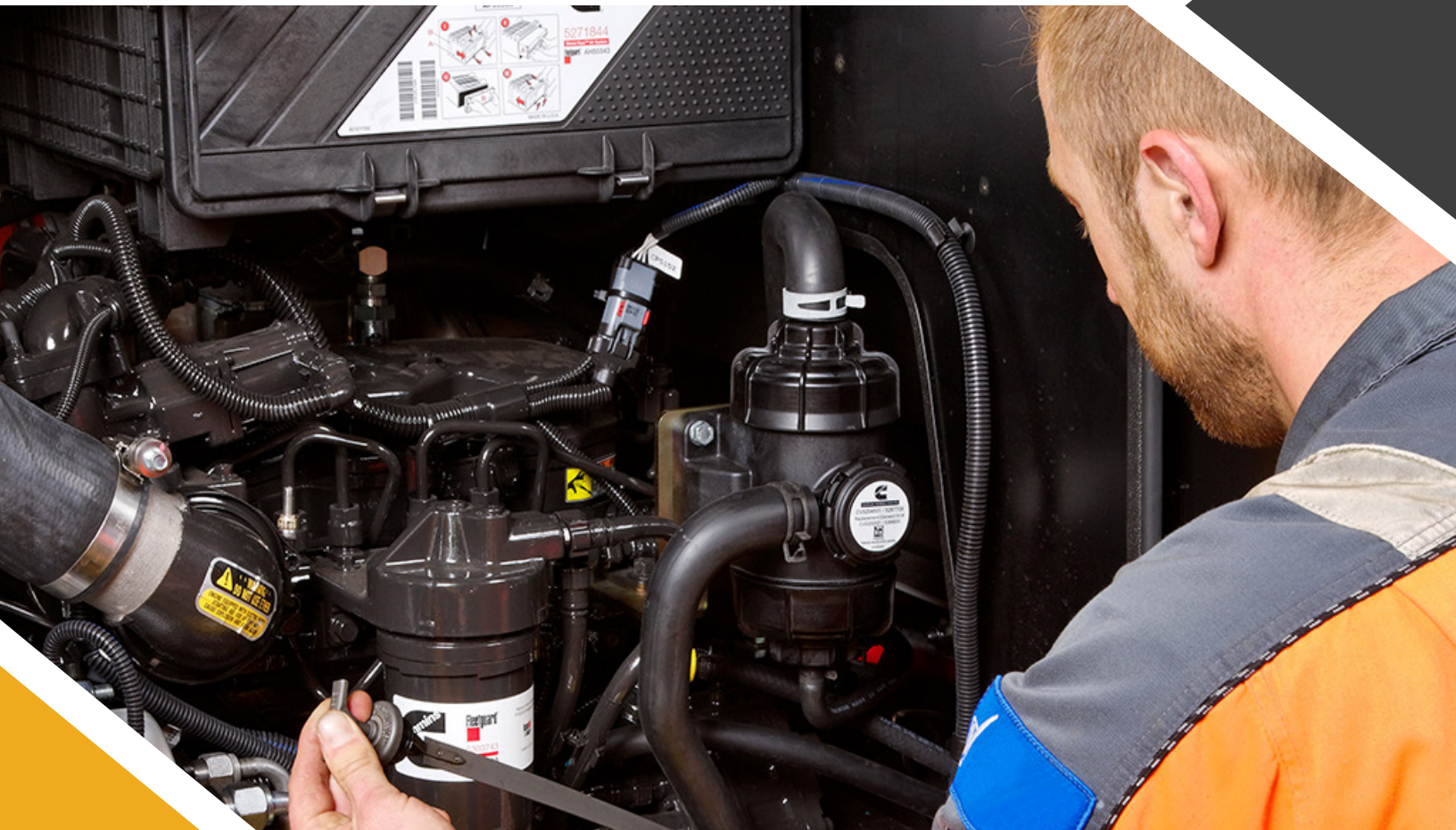


RELIABILITY MEANS MORE BUSINESS

CUSTOMER CARE SOLUTIONS
TO KEEP YOUR OPERATION MOVING



RIEKES
EQUIPMENT

800.856.0931
RiekesEquipment.com

24/7 SERVICE & REPAIR

WE KEEP YOUR OPERATIONS MOVING

Your company depends on forklifts, mobile elevated work platforms and other equipment to keep your operations moving forward. An unexpected breakdown can lead to lost productivity and product not getting out on time. Routine service reduces breakdowns and damage, resulting a lower cost of ownership.

Whether you're looking for a maintenance plan, have a truck down, or just need an oil change, our Service Techs will provide the reliable service you need - for all of the warehouse equipment you rely on.

- 100+ trained and certified technicians
- Techs located remotely throughout six states
- 60+ service vans stocked with parts
- On-site or in-shop repairs

PLANNED MAINTENANCE PROGRAMS

Regularly scheduled maintenance is the best way to keep your equipment functioning properly and reduce the likelihood of breakdowns. Downtime is the single most expensive cost associated with a forklift.

Regardless of your budget, there are service plans that fit your needs for:

- Forklifts
- Aerial Equipment
- Batteries & Chargers
- Docks & Doors
- Crane & Overhead Equipment
- Industrial Vehicles
- Railcar Movers
- Sweepers & Scrubbers



Our technicians have the experience you're looking for and the service plans you need for any application, operating environment, make or model of material handling equipment... that keeps downtime to an absolute minimum and your operation running smoothly.



LP / GAS / DIESEL



ELECTRIC



SPECIALTY



ROUGH TERRAIN



HOIST & CRANE



DOCKS & DOORS



BATTERY

▶ **HOIST & CRANE**

PARTS | SERVICE | INSPECTIONS

Cranes are a vital part of your daily operations – don't let a lapse in inspections or repairs cause unnecessary down time. Our technicians are thoroughly trained to install, repair, maintain, modify and inspect all major brands of overhead cranes, hoists and below the hook lifting devices.

- Runway Inspections
- Crane Modifications
- OSHA Inspections
- Load Testing
- Asset Tracking
- General Maintenance



▶ **DOCKS & DOORS**

PARTS | SERVICE | INSPECTIONS

Your operation starts and ends at the loading dock. It's critical to keep this busy and potentially dangerous area secured and well maintained with regular maintenance and proactive inspections.

- Repairs & Service
- Seals & Shelters
- Lifts & Levelers
- Dock Installation
- Vehicle Restraints
- Dock Management



▶ **EXTEND BATTERY LIFE**

WATERING | CLEANING | REPAIRS

There is more to maximizing uptime than just maintaining your equipment. Battery life expectancy is determined by usage, duty cycle, watering, maintenance, and charging. Proper battery maintenance will extend the life of your power sources and chargers to avoid unexpected downtime.

- Damaged or Cut Cables
- Corrosion
- Dry or Weak Cells
- Sulfation
- Overcharging
- Tray Damage



Ask about our **battery rejuvenation** service to extend the life of your investment.

▶ **EMERGENCY SERVICE**

NIGHTS | WEEKENDS | HOLIDAYS

Equipment breaks, and you can't control when. We offer emergency service 24/7 to support you when you need it most. After-hour service also allows for off-shift repairs when you need to get your fleet back up and running as quickly as possible.



PARTS & ACCESSORIES

ALL MAKES, ALL MODELS

If it is in your warehouse, odds are we can get parts for it. Keeping your equipment running requires a few things: careful operation, proper maintenance and access to high-quality parts and accessories.

We're here to help. You can take advantage of our purchasing power on both OEM and aftermarket parts. Our extensive stock guarantees a short delivery time for every part and accessory you need.

- **INVENTORY:** More than \$2.48 Million parts in-stock and a full-line of accessories
- **QUALITY:** Our parts come with 6-month warranty coverage
- **QUICK ACCESS:** Most parts available the next day

ORDERING MADE EASY

WITH THE CUSTOMER PORTAL

Tired of fighting systems to track status of your parts order? With the Customer Portal, you gain full-access to all parts inquiries and ordering from one, online location.

Search for parts and products, create and merge shopping carts from related sites, place orders and track shipments... and then ship what you need directly where you need it.

- Get the right part you need with Hyster-Yale's guaranteed availability
- Reduce repetitive repairs with quality parts
- We're committed to offering competitive market prices



ONLINE CATALOG

RiekesEquipment.TheOnlineCatalog.com

Our online catalog has thousands of quality material handling and industrial supplies for all your needs. Every effort has been made to bring you the products you need with great pricing and service to match!

▶ TIRES

IMPACT PERFORMANCE & PRODUCTIVITY

Good tires keep your equipment working safely. Chunking, flat spots, cuts and tears all reduce productivity. Whether you need press-ons, skid steers, pneumatic solids or a specialty tire, we have an amazing selection with the durability and reliability you need.

- Better Performance
- More Productivity
- Less Downtime
- Safer Operation



▶ ATTACHMENTS

INCREASE VERSATILITY OF YOUR FLEET

Adding specialized forks, adjustable clamps or even layer pickers allow you to transform your forklift into an efficient tool. In fact, using the right attachment for your operation can increase productivity up to 50%.

- Extensions
- Load Stabilizers
- Bale & Carton Clamps
- Push/Pull Attachments
- Multiple Pallet Handlers
- Rotators
- Paper Rolls Clamps
- Fork & Load Scales

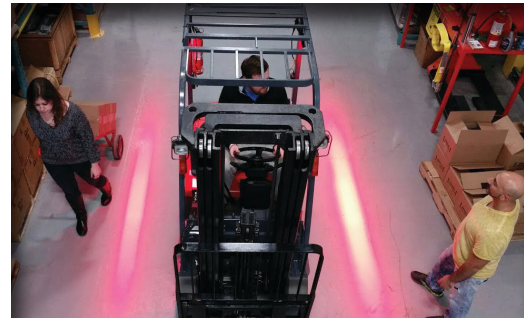


▶ SAFETY & ERGONOMICS

THE BEST PROTECTION IS PREVENTION

Warehouse and manufacturing facilities can be dangerous environments. With an average of 15 worker deaths every day, safety need to be an integral part of your operations. Let us help keep your products, equipment, and most importantly, your people safe.

- Horns & Seatbelts
- Direction Indicators
- Back-Up Alarms
- Dock Gates & Barricades
- Blue & Red Lights
- Workplace Ergonomics
- Rack & Product Protection
- Fall Protection



VISIT OUR DISCOVERY CENTER



Our 9,000 sq ft working warehouse is designed specifically for you to explore and experiment with the latest technologies first hand. It is stocked with products and equipment from over 70 vendors, featuring solutions for every problem.

Whether you're interested in facility layout, racking, batteries or automation, it's here for you to visualize and experience solutions for your operations. Take a tour of our Customer Discovery Center today!



TRAINING ON YOUR TERMS

PROTECT YOUR PEOPLE

Warehouse equipment demand skills and awareness from their operators, making their training critical to your operations, your investment and most importantly, your people.

You need to be confident that OSHA reporting requirements and the safety of your employees is being handled by professionals. We have the training you need, the way you need it.

Want more control over operator training? Join our OSHA-recognized “train-the-trainer” class to learn everything you need to handle operator training in-house. Your trainers will also receive presentation materials and resources for teaching future classes.

▶ **FORKLIFT OPERATOR**

FORK TRUCK | TRAIN-THE-TRAINER

Our training exceeds OSHA regulations and is customized for your site and your equipment to ensure the best results.

Each class includes all documentation for your files and for your employees. We make forklift safety training easy and affordable.

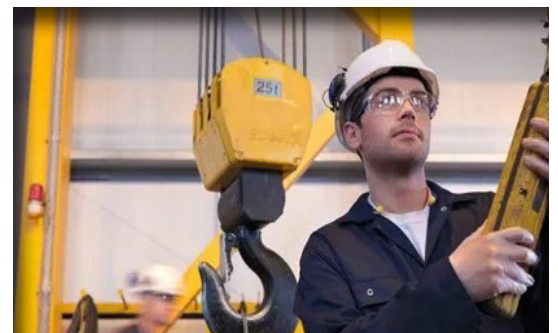


▶ **HOIST & CRANE OPERATOR**

LIFT APPLICATION | TRAIN-THE-TRAINER

The majority of crane accidents are caused by human error which may result in safety risks and uncontrollable downtime. Riekes offers training based on the Hoist Manufacturers Institute (HMI) lifting requirements and frequency for each type of lifting application:

- **NORMAL:** Assembly, Processing, Light Fabrication, Machining
- **HEAVY:** Steel, Heavy Fabrication
- **SEVERE:** Foundries, Galvanizing



▶ HARNESS THE POWER OF ACTIONABLE DATA

SURVEYS | FLEET MANAGEMENT | TELEMETRY | IMPACT CAMERAS

Every year, U.S. companies waste more than \$1 Billion in unnecessary expenses related to material handling equipment. The answer to downtime and lost production is not more lift trucks... it's effective fleet management.

By implementing telematics and fleet management tools, you better control the size of your fleet, age of your trucks, and reduce your total cost of ownership by replacing older equipment at the right time.

We help companies take a more analytic and actionable approach to vehicle management looking at usage, downtime, impacts, performance and maintenance costs so you can make strategic business decisions.

- Monitor Maintenance
- Reduce Costs
- Get Insights to Reduce Damage
- Maximize Operator Productivity
- Improved Uptime
- Customized Reports & Dashboards

Nationwide our fleet management experts have identified over \$170 million in potential operating expense reductions.

Whether your forklift fleet has 5 or 500 units, we can tailor a program to meet your needs... and it costs less than you think.



OUR FLEET GUARANTEE



- Our Fleet Survey (valued at \$2,400), guarantees at least 15% cost savings in the first year. In addition, if you implement our recommendations, we waive the entire cost of the analysis.
- We guarantee that installing Telemetry Systems and acting upon the information they generate (Operator Access, Asset Operating History and Asset Impact) will reduce your avoidable damages by 10% in the first year or we will pay the difference.

EQUIPMENT RENTALS READY TO ROLL

Scale your fleet in response to fluctuating demand so you only pay for equipment when you need it. We have a variety of forklifts, aerial lifts and pallet jacks in our rental inventory available across the midwest.



Short Or Long-Term Rentals

If you need a rental for a week, month or even longer, we're flexible as long as it works best with your operation's goals.

Equipment To Meet Your Needs

Not sure what type of equipment you'll be needing? Our knowledgeable staff will help find the equipment with the features you need to get the job done.



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Omaha • Kansas City • Lincoln • Grand Island
Sioux City • Sioux Falls • West Fargo